Motility for Service Operations

Turn more wrenches and create productivity in the bay.

The burden of inefficient service.

If you have ever tried to help a customer without all the tools you needed at your fingertips, you know it can cause unnecessary frustration and inefficiency over time. Not to mention, the potential risk of losing customer interest while you search for what you need. Tracking repair history, keeping up with requests, and managing warranties all equal more operational headaches — but, there's a simpler way.

Grow lifetime customer value.

With all dealership functions in the same platform, you can seamlessly maintain a singular record of your customers and help grow, retain, and attract new ones. Quality repairs and streamlined support have never been easier with Infinity's dealer management solutions.
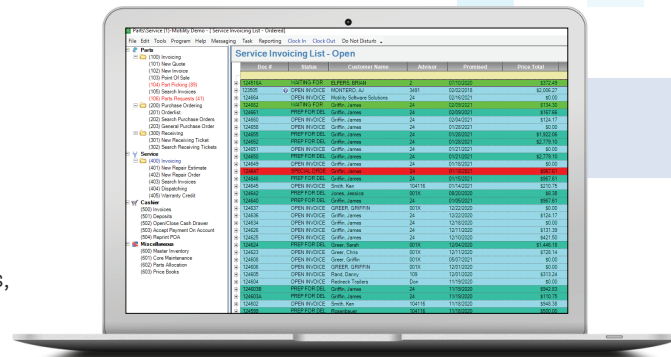
Improve efficiency and do more with less.

From part requests and special orders to repair orders and canned jobs, our system seamlessly connects all departments to help you do more with less. Focus on what really matters: running a great business.

Complete service tracking.

With our robust mobile and reporting interfaces, we deliver on-demand access to the information and insights that matter most.

Enterprise-level security offers you peace of mind wherever you are.

With our enterprise-level security, you can rest easy knowing your dealership information is in the hands of an organization that has been in the DMS space for over 35 years.
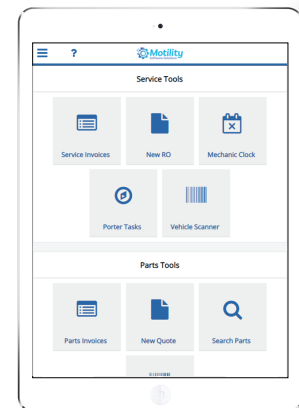

Motility is designed to arm you with actionable data to help you run your service department effectively.

> **Motility was developed with dealers in mind!**
>
> They have been working hand-in-hand with dealers like us on what we need and what we want in a dealer management system. This is a must have and I'd highly recommend Motility to other dealers.
>
> **Lane Bell, Bell Camper Sales**

Feature	Benefit
Robust Invoicing	Split invoices down to individual repair lines to support interaction with multiple stakeholders, from manufacturers to retail to warranty. Create custom views of critical invoices.
Repair Orders (ROs)	Quickly add parts to ROs. Attach images to repair orders to streamline the documentation process for warranty and insurance repairs.
Canned Jobs	Preload and customize both labor and parts information for a repair operation — save valuable time on repetitive data entry.
Scheduling and Dispaching	Easily schedule and dispatch technicians with a simple click.
Time Management	Allow mechanics to clock-in directly to the repair. Flat rate manuals can be easily imported and accessed instantly from the job line.
Seamless Communication	Seamlessly connect with your customers for reminder notices, recalls, and more. Schedule repairs and generate email and calendar reminders.
Discounting	Apply discounts as one-time specials or according to a customer profile.
Business Intelligence	Access detailed reporting such as unit-level gross profit with seamless integration to Accounting. Intelligently track performance and mechanic efficiency, warranty, retail, insurance, body shop repair work, and more.
Mobile-First Service	Experience the capabilities of the mobile-first service. Create ROs, assign mechanics, clock in or out, upload pictures, and request parts.
Integrated Partners	Streamline your business functions with our integrated partner network: Adobe Sign, Elavon, NTPStag, Arrow, and more.

For More Information

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